



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers
Date: April 22, 2026
Subject: New Provider Satisfaction Survey Process

Dear Provider,

We are excited to share the launch of our new Provider Satisfaction Survey process.

To make participation easier and ensure we capture timely, meaningful feedback, surveys will now be sent directly to your practice via email and fax. These surveys will focus on your experience with the service and the support you receive from your Account Executive.

Your feedback is essential and helps us understand what is working and where we can improve to better support you and the enrollees you serve. When you receive a survey, we encourage you to complete it at your earliest convenience and return it using the instructions provided.

Each response is carefully reviewed and used to inform improvements across our operations, communications, and provider support services. Your input directly shapes how we work with and support your practice.

Questions

If you have questions about this communication, please contact the Provider Services department at 202-408-2237 or your Provider Account Executive. Thank you for your continued partnership and for taking the time to share your experience.

Sincerely,
AmeriHealth Caritas DC