

To: AmeriHealth Caritas DC Providers

Date: July 17, 2025

Subject: New Vendor to Provide In-Home Health Evaluations (IHE)

Summary: AmeriHealth Caritas District of Columbia (DC) is partnering with SignifyHealth to provide inhome visits to enrollees.

AmeriHealth Caritas DC works with you to collect complete and accurate enrollee health histories to help facilitate care management, as appropriate. To this end, we are asking for your continued support and collaboration to help ensure AmeriHealth Caritas DC enrollees with chronic health conditions are benefiting from routine monitoring and treatment services. As part of these efforts, we are partnering with SignifyHealth to conduct In-Home Health Evaluation (IHE) visits to assist us in better documenting our enrollee's/your patient's healthcare conditions, diseases, and other social demographic related factors.

These in-home visits provide an opportunity to:

- Learn more about your patient's home environment.
- Gain information to help you guide your patient to appropriate disease-management programs.
- Receive a comprehensive view of your patient's medications.
- Give your patient a summary of all diagnoses and recommendations for follow-up care.

What SignifyHealth will do:

- Conduct in-person or online video IHE visits at no additional cost.
- Following the IHE, the patient's primary care provider (PCP) will receive a summary report to better support you in managing the patient's health. The patient may also receive a one-page summary.

What a SignifyHealth IHE visit will NOT do:

- Replace any regular healthcare visits or the annual wellness exam.
- Prescribe medications or other treatments.
- Carry any additional cost to you or your patient.

Thank you for your continued support and commitment to the care of our enrollees.

Questions

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 202-408-2237.

Sincerely,

AmeriHealth Caritas DC